

Privacy policy

Updated May 25, 2018

The new General Regulation on the Protection of Personal Data (known as GDPR), which aims to simplify and harmonize the legislation on personal data in the European Union, came into force on May 25, 2018.

APPSLIB is extremely attentive to the confidentiality and security of your data. In this "Privacy Policy", we detail precisely the data we collect, the treatments we apply to them, the length of time we keep them, the measures we take to ensure their safety and your privacy, the rights you have on these data and how to exercise them.

1. Controller and contact

To contact Appslib about the privacy policy and / or the management of personal data please use the address: developers@appslib.com

2. Collection of your personal information

Whenever you provide personal information via the Appslib website, we will inform you of the use we make of it. In any case, your information will remain confidential. The type of private personal information we collect depends on your use of the Appslib website.

Commercial data or customer support

When placing an order or placing a request to our after-sales support, we ask you to register in our user database. In this context we collect and save information such as your name, address, phone number, e-mail address. This information is necessary for the proper processing of your order, delivery, billing and follow-up of your support requests.

Cookies

Cookies are text files, often encrypted, stored in your browser. They are created when the browser of a user loads a given website: the site sends information to the browser, which creates a text file. Each time the user returns to the same site, the browser retrieves this file and sends it to the server of the website.

We use three types of cookies, which do not have the same purposes:

- Technical cookies are used throughout your navigation to facilitate and perform certain functions. A technical cookie can for example be used to memorize the answers filled in a form or your preferences regarding the language or the presentation of the site.
- Web-analytics cookies are used throughout your browsing, to allow us to track anonymously and aggregated your browsing. We use the services of the Google Analytics audience measurement tool. To know the rules followed by Google regarding the management of these cookies, we invite you to visit the Google page dedicated to this.
- Advertising cookies may be created not only by our website, but also by other sites displaying advertisements, ads, widgets or other items on the displayed page. These cookies are used to offer advertising content, including targeted advertising, that is to say advertising determined according to your navigation.

We remind you that you can block use of cookies by configuring your own browser. This could however prevent the proper functioning of the Site. The setting of cookies is different for each browser and generally described in the help menus.

3. How do we use your personal information (purpose)

The personal information that you provide to Appslib when registering and purchasing our products on our website is only used for the processing of your orders, delivery, billing, customer support service and to meet your requests. We also offer to register to receive our product information and commercial offers thereafter but this is not a mandatory procedure and only users who have agreed to receive our offers will be affected. "Cookies" are used to improve the presentation of our site and our offers, the navigation on the site and the return of more relevant information. Appslib will send you emails only if you have chosen to receive them or if they are in response to your questions or with the processing of support requests or the management of your orders. If we wish to use your information for purposes other than those set out above, we will not do so without a preliminary and formal agreement on your part.

4. Disclosure of your information

The information collected is strictly confidential and the Personal Data are communicated for the sole purpose of achieving the purpose for which they are collected, in accordance with this Policy. Appslib undertakes not to reveal, sell, distribute, rent, share or transmit your information to third parties other than those who have a contract with APPSLIB making this transmission necessary and this only as part of the provision by Appslib of the services described above (order registration, delivery of ordered products or management of requests for after-sales support). Where applicable, these service providers are subject to the same restrictions and rules of confidentiality and protection of personal data as those set out above. It is possible that we are legally obliged to disclose your Personal Data to the competent authorities in accordance with the applicable legislative framework.

5. Security of your information

We undertake to take all necessary precautions, organizational measures and appropriate techniques to ensure a level of security adapted to the risk, implying in particular the implementation of means intended to preserve the security, the integrity and the confidentiality of your Personal Data and in particular, prevent it from being distorted, damaged or unauthorized third parties having access to it.

6. How to access, correct or update your information

You will always have access to the information you have provided to correct it. Deletion: You can ask us to delete the personal information provided for the creation of your account by sending an email to developers@appslib.com, following steps detailed in section 11 below. You can also inform us at any time that you no longer want to receive commercial communication from us using the "unsubscribe" field on sent emails or by unchecking the box on your user account.

7. Data retention period

The personal data that you entrust to us are kept:

- For a period not exceeding the legal duration for the data necessary for the smooth running of the commercial relationship (Orders, deliveries, billing)
- For a maximum of three years after the last consultation for your account data (customer account or support account)
- As long as you have not made a request to unsubscribe for those who have requested to receive our promotional information.

8. Children and privacy

The safety of children is very important to us. We ask that children under the age of 16 be accompanied by a guardian or their parents when registering on our website. It is the parents' responsibility to monitor the use of the Internet by their children. In order to limit the extent of collection of personal information we do not ask for the age or birth date of users who create an account.

9. What else do you need to know about privacy?

Remember to close your browser when you have finished your user session. This is to make sure that other people can't access your personal information and correspondence if you share a computer with someone else or use a computer in a public place such as a library or Internet café.

As an individual, you are responsible for security and access to your computer. Be aware that when you voluntarily give your personal data on the Internet (for example: in discussion forums, by email or on chat sites) these can be used by third parties. In short, if you leave your information open, you may be prompted to receive unsolicited messages.

10. Your agreement

By using this site, you agree to our privacy policy. We reserve the right to modify, add or remove sections of this policy at any time and therefore invite you to visit this page on your next visits. If you have given us your contact details, you will be informed of updates to our privacy and personal data processing rules.

11. Exercising your rights

Under the conditions and limits set by the law in force, you have the following rights to the personal data that we collect and use according to the methods previously described:

- ask us to access your Personal Data;
- ask us to correct or delete them;
- request the limitation of the treatment (s) you are receiving;
- oppose treatment;
- obtain the communication of your Personal Data in a structured and standard format;
- withdraw your consent at any time, when it constitutes the legal basis of the treatment, without prejudice to the lawfulness of the treatment based on your consent and carried out prior to its withdrawal;
- define guidelines regarding the fate of your Personal Data following your death;
- lodge a complaint with a supervisory authority.

These rights can be exercised at any time and at no cost by sending an e-mail to the following address: developers@appslib.com.

IMPORTANT : Your request must include your name, surname, customer number (if applicable), address and a copy of an ID (driver's license, passport, ID card) so that we can identify you and the nature the request (s) that you formulate in this context. You will also need to specify the e-mail address to which you wish to receive the reply.

We remind you that you also have the possibility to access, modify and delete some of your Personal Data by logging directly into your customer account.

12. Links to third party websites

Note that this site may contain links to the websites of third parties and although selecting our partners, we can't fully control the content of their site. As a result, we can't be held responsible for their privacy practices. We invite you in this context to refer to their own rules generally available on their websites.

Thank you for taking the time to read the APPSLIB Privacy Policy